



## Palau International Ship Registry

Piraeus, Greece, 18536, 5, Sachtouri Street  
T: +30 210 4293500 / F: +30 210 4293505

# QUALITY POLICY

**It is the policy of Palau International Ship Registry to:**

Provide services that meet or exceed the customer expectation and all applicable requirements the quality of which is continuously perfected through the documented quality management system of the company and establishment of measurable quality objectives.

We promote continual improvement of our quality management process in the pursuit of high level of safety of live, property, and protection of the maritime environment.

The Quality Management System, supported by management commitment ensure the continual delivery of:

**High Levels of expertise and competence;  
Integrity, impartiality and ethical practices; and**

**Excellence of Service to become a premier world class Flag Registry.**

**We fully commit ourselves to ensure what we do is what meets the market requirements and that all our operations are conducted in accordance with relevant national and international maritime legislation, local regulations and industry best practices.**

### OUR VISION

As PISR moves towards the goal of being a World-Class Flag Registry, we will inspire our employees to be the best they can be; engaging in sustainable practices and anticipate the needs and wants of our customers. We will maximize return to the stakeholders and we will bring PISR into the 21st century through innovation and modern technology.

### OUR MISSION

To become the premier World-Class Flag Registry – the New Generation Flag - by becoming internationally known for the quality, innovation and customer centric philosophy of the Flag Registration Services it offers - smooth, faster, efficient and cost effective services, with full administrative support, tailored customer services, with instant decision making authority and attention to detail for each ship and each ship owner individually.

Panos Kirnidis (Mr)  
Chief Executive Officer  
Palau International Ship Registry

Date: May 8<sup>th</sup>, 2017

[info@palaureg.com](mailto:info@palaureg.com)

[www.palaureg.com](http://www.palaureg.com)